**Overview**

**INSTRUCTOR OFFICE HOURS - (AIM + E-mail)**

**GREETINGS!**

Over the next 4 weeks, the *quickest way* to reach me throughout the day will be via AIM or via email (jgarlic@fullsail.com). Please also note the following office hours:

* The best days to reach me are **Mondays, Tuesdays, Wednesdays, Thursdays and Fridays (BEFORE 5pm)**...
* **IMPORTANT**: This means that the *worst days* to reach me are **Fridays (--after 12:00 Noon), Saturday and Sundays**.  I will try to answer general questions, however, I most likely will not be available.  Please plan your homework schedule accordingly.
* I am usually available via AIM (off & on) during the early morning, plus most late afternoons.
* You may also contact via phone using the numbers below, however, please IM or E-mail me FIRST if you need help.

If you need 1:1 help, I prefer to schedule a screen sharing (using a mic) instead of text/chats and emails back and forth. It is so much more affective and efficient to work with you while seeing your code live while discussing problem solving techniques.

* **Course Director/Instructor**:  Jessica Garlic
* IM Screen Name:  "jgarlic@fullsail.com" (AIM)
* E-mail: jgarlic@fullsail.com
* NOTE:  If you are sending me files please use
* Phone: 407.679.0100 x6405
* I will respond to your questions as quickly as possible (or within 24 - 48 hours depending on your method of contact).
* I recommend you add me to your Instant Message via AOL ASAP **(---worth 2% of your grade)**!  Thank You.

Thanks for your professionalism :-) Scroll down to see additional support contact info listed below...

The **BEST Days** to reach me are **Mondays**, **Tuesdays**, **Wednesdays**, **Thursdays, and Fridays (BEFORE 5PM)**... This means that the ***WORST Days*** to reach me are *Fridays, Saturdays and Sundays*.  I will try to always answer general questions on any day, however, I will not be available for debugging & troubleshooting code.  Please plan your homework schedule accordingly.   I am usually available via IM (off & on) during the daytime and some evenings.  If I am not available, please feel free to contact Mr. Eric Silvay below... Thanks!



NOTE: If you have general questions regarding WDD course content, registration, or scheduling, please send an E-mail to Mr. Scott Wainman (Department Chair) - see contact info below. 

